



YMCA OF GREATER WILLIAMSON COUNTY

MOBILE APP

GETTING STARTED

HOW TO DOWNLOAD THE APP:

- Search YMCA of Greater Williamson County in the App Store or Google Play.



SETTING UP YOUR ACCOUNT

- Step 1: Click "Allow" to accept notifications
- Step 2: Click "Log In | Sign Up" then "Create Account"
- Step 3: Choose your home branch
- Step 4: Enter personal information and choose a password
- Step 5: Click "Submit"

SETTING UP YOUR PROFILE

- Step 1: Click your initials in the top left corner
- Step 2: Click your initials again
- Step 3: Update/enter personal information
- Step 4: Click "Save"

SETTING UP YOUR DIGITAL MEMBERSHIP CARD

Previous App User

- Step 1: Open previous app and write down barcode number
- Step 2: Click the "Check-In" tile on new app
- Step 3: Click "Add Barcode"
- Step 4: Enter barcode
- Step 5: Click "Save"

New App user

- Step 1: Click the "Check-In" tile
- Step 2: Click "Add Barcode"
- Step 3: Enter barcode number provided by Y Staff Member. If you don't have a barcode, contact your local Branch.
- Step 4: Click "Save"



CHANGING YOUR HOME LOCATION

- Step 1: Click your initials in the top left corner
- Step 2: Click your initials again
- Step 3: Click "Home Location" and choose new location
- Step 4: Click "Save"

VIEW GROUP FITNESS SCHEDULE FOR OTHER BRANCHES

- Step 1: Click your initials in the top left corner
- Step 2: Click your initials again
- Step 3: Click "Home Location" and choose new location
- Step 4: Click "Save"
- Step 5: Click "Group Fitness Schedules" tile

CONNECTING YOUR FITNESS APP OR DEVICE

- Step 1: Click the "Connected Apps" tile
- Step 2: Click your fitness app or device logo
- Step 3: Sign in to fitness app and follow prompts to connect devices

FREQUENTLY ASKED ?s

WHAT IS MY BARCODE?

- Your barcode will be provided to you during the membership registration process.

WHAT IF I DON'T WANT MY WORKOUTS HIGHLIGHTED ON THE SOCIAL FEED?

- Click your initials in the top left corner, then go to "Settings", and pick your privacy preferences.

HOW DO I REPORT TECHNICAL ISSUES OR SUBMIT FEEDBACK?

- Go to the "Contact Us" tile at the bottom of the app and choose the appropriate section.

CAN I GET NOTIFICATIONS FOR OTHER BRANCHES?

- At this time, you will only receive notifications specific to your home branch. Notifications can be found in "My Profile" section in blue. You can always change your home branch also in your "My Profile" settings.

VISIT ANY OF OUR 4 BRANCHES FOR ANY QUESTIONS.